

General Terms and conditions

The Agreement:

This rental agreement is between the Guest and the Owners of Villa Ypsilon Naxos. The contract is final once the Guest has paid a deposit and the Owners have sent a confirmation of booking.

Booking:

By booking the Guest agrees to these Terms and Conditions and will be responsible for all persons included in the booking and should ensure that they all become aware of these Terms & Conditions. The Guest must be over 25 years of age at the time of booking. The Owners are entitled to decline any booking for any reason or to refuse to hand over a key to any person who has not complied with these Terms & Conditions.

Payment:

For bookings made more than 45 days before arrival date, a deposit (part payment) of 25% of the total cost of the rental period is required. The deposit is fully refundable up to 60 days prior to arrival date.

The balance is due 45 days before the arrival date. Email reminders are sent, but delivery cannot be guaranteed. Where a Guest fails to pay their balance by the due date the booking may be cancelled, and the deposit retained.

For bookings made less than 45 days before arrival date, the total amount is due upon booking.

Cancellation:

Free cancellation up to 60 days prior to arrival date.

25% cancellation fee between 59 days and 45 days prior to arrival date.

50% cancellation fee between 44 days and 30 days prior to arrival date.

75% cancellation fee between 29 days and 15 days prior to arrival date.

100% cancellation fee between 14 days prior to arrival date.

No show on arrival, 100% of the confirmed days are charged.

Departure before confirmed departure day; all confirmed dates are charged

It is recommended and expected that the Guests will have or will take out a holiday insurance policy (which includes cancellation insurance covering sickness and unavoidable reasons for cancellation) prior to their stay.

Arrival/Departure:

Villa Ypsilon Naxos is available for occupation from 3.00 pm on the first day of the rental period and must be vacated by 11.00 am on the last day.



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Maximum Occupancy:

The Owners permit a maximum number of 4 guests, including children for Villa Ypsilon Naxos.

Pets:

Pets are not allowed at the property.

Guest Responsibility:

The supervision of children, babies and any adults requiring care (at the property of Villa Ypsilon Naxos, including the pool area) always remains the responsibility of the Guest.

Damage, Loss, Theft:

Guests agree to inform Owners of any damage or loss however caused, excluding reasonable wear and tear incurred during occupation. Guests should not remove any item from the property. The Owners may ask for reasonable replacement costs.

Noise and the neighborhood:

Guests and visitors must keep noise to a minimum as not to disturb other occupants of neighboring properties, especially during nighttime hours (11.00 pm - 8.00 am).

Functions:

Parties, events and large gatherings of any kind are strictly prohibited at Villa Ypsilon Naxos.

Smoking:

Villa Ypsilon Naxos has a no smoking policy inside the house.

Smoking is only permitted outside. Cigarette butts must be disposed of properly (i.e. in ashtray provided) and not thrown on property grounds.

Swimming Pool:

For safety reasons, it is not permitted to use any glassware in or around the pool area. Plexi-glasses are available at Villa Ypsilon Naxos to use in and/or around the swimming pool. Diving is not permitted.



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Barbeque, open fire and use of candles:

Barbeque and open fire are prohibited at Villa Ypsilon Naxos. The use of candles / wax lights is only allowed outside in the candle holders and lanterns.

Security:

Any time Guests leave Villa Ypsilon Naxos during the rental period, it is their responsibility to ensure all windows and doors are closed and/or locked. Guests must switch off lights, air conditioning and electronics like; television, phone adaptors, kitchen supplies when not in use. It is not permitted to leave the air conditioning on when guests are absent from Villa Ypsilon Naxos during the rental period.

Cleaning:

The Guest is responsible for leaving Villa Ypsilon Naxos in good order.

Nuisance:

Guests should not cause nuisance or annoyance to occupants of any nearby property. If, in the opinion of the Owners, any person is not suitable to continue their occupation of the property because of unreasonable behavior, damage or nuisance to other parties, the contract may be treated by the Owners as discharged and the Owners may repossess the property immediately. The Guest will remain liable for the whole cost of rental and no refund shall be due.

Cancellation by Owners:

The Owners reserves the right, without being liable, to refuse any booking and to cancel any bookings already made if the property is unavailable for any reason whatsoever (e.g. through fire, flood, etc), subject to a full refund of the paid amount, but no further damages.

Force Majeure:

The Owners cannot accept responsibility or liability for any alterations, delay or cancellation or any other loss or damage caused in case of force majeure, such as war, civil strife, terrorist action, industrial disputes, fire, sickness, bad weather, pandemics, acts of any government or public authority, or any other event outside their control.

Waiver:

The failure of the Owners to enforce or exercise, at any time or for any period of time, any term of, or any right pursuant to this agreement does not constitute and shall not be construed as a waiver of such term or right.

Naxos, September 2022

